Tobacco Company

R.J. Westenberger Division Manager

E/Kight III
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FACSIMILE COVER SHEET

| TO: ROBER ANG - ROBERT |
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| From: BALLER Rosen |
| Date: 1/3/96 |
| Subject: NSS CONTRACT |
| [1415 15 THE CONFRACT WE DISCUSSED |
| LIBST EVENING YOU MAY TUANT TO GIVE |
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| Rosen, |
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Total number of pages including cover:

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01/03/96

CARTON MERCHANDISING

ISSUE:

We currently do not have a merchandising contract option for carton outlets with total NSS sets.

- Both RJR and PM require Self-Service packs as part of their respective NSS plans
- Field is utilizing grandfathered NSS contracts to remain on contract with a number of priority chains that have elected to keep all product NSS

Massachusetto - Legislative MSS situations (NSS 1 42)

CARTON MERCHANDISING

OBJECTIVE:

Eliminate non-performance driven contracts and move to RJR volume to hold our advantaged position.

- Accomplish at no incremental cost to the g'fathered rates
- Maintain program in priority outlets only
- Transition to new grid without putting chain in play

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CARTON MERCHANDISING

RECOMMENDATION:

Develop new contract and provide to field ASAP.

- Bundle resources to include Retail Accrual Program (options 1,2, and 3 available)
- Structure RDA rates to line-up with current g'fathered rates
- Sales Areas make contract available on selected basis

CARTON MERCHANDISING

CONTRACT CRITERIA:

- RJR must have:
 - Primary space for packs and cartons
 - Advertising above RJR brands
 - Promotional or feature area for packs
- · Available for Courtesy Booth, Kiosk or Lobby sets
- Contract rate range \$.32 .\$.25 per carton

LEVEL 3 - NSS PACKS AND CARTONS

| INDUSTRY VOLUME EQUIVALENT | 0-216 | 217-276 | 277-345 | 346-434 | 435-550 | 551-685 | 686-865 | 866-1085 | 1086+ | TOTAL |
|-------------------------------|-------|---------|---------|---------|---------|---------|---------|----------|--|-------|
| RETAIL CALLS BY VOLUME BREAK | 574 | 410 | 358 | 355 | 290 | 156 | 123 | 58 | 81 | 2415 |
| PCT, OF CALLS BY BREAK | 23.8% | 17.0% | 14.8% | 14.7% | 12.0% | 8.5% | 5.1% | 2.8% | 3.4% | |
| RUR CONTRACT RANGE | | 70-89 | 90-111 | 112-140 | 141-177 | 178-221 | 222-279 | 290+ | | |
| RJR VOLUME MIDPOINT | | 79.5 | 100.5 | 128 | 159 | 199.5 | 250.5 | 315 | | |
| | | | | | | | | | ······································ | |
| | | | | | | | | | | |
| LEVEL 3 - NSS PACKS AND CARTO | NS | NSL3A | NSL3B | NSL3C | NSL3D | NSL3E | NS_3F | NSL3G | | |
| 1996 RJR \$ PER CARTON | | \$ 0.32 | \$ 0.32 | \$ 0.32 | \$ 0.30 | \$ 0.28 | \$ 0.25 | \$ 0.25 | | |
| 1996 RJR MONTHLY \$ | | \$ 110 | \$ 139 | \$ 175 | \$ 207 | \$ 242 | \$ 271 | \$ 341 | | |

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PL J. REYNOLDS TOBACGO COMPANY RETAIL PARTNERS MARKETING PLAN CONTRACT NON-SELF-SERVICE GARTON OUTLET LEVEL 2

R. J. Reynolds Tobacco Company (RJR) is placed to announce the following flotali Partners program, effective January 1, 1006, for all rotali steres that ,most the following criteria:

51% or more total industry volume sold by the certan.

- 225+ perform including leveled minimum 70 perform of RJR brands sold per week.
- Merchandise all partons and packs in a non-solf-sorvice or limited self-service manner.

Distribution of all RJR brands in all price tiers as required.

evilatnesses RUR on this sevitaments about discuss afternatives with an RUR representative.

MERCHANDISHNOPPRESENCE PROGRAM ELEMENTS

- RUR (or approved) Package Merchandisor(s), including applicable algrage.
- RJR (or approved) Non-Self-Service Certon Morchandiser, Including applicable canopy signage.

MERCHANDISING/PRESENCE ELEMENT REQUIREMENTS

RJR (or approved) Package Merchandison's).

Loose pack merchandser(s) for all brands symilable for sale. Merchandser(s) must include promotion/display area, and areas designated for force advertising.

Merchandler(s) will be adequate in size to satisfy retailer sales of RJR and/or all industry brands.
RJR space on merchandiser(s), not including display space, will be equal to RJR's Share of Market, not less than 25%. Location of RJR brands will begin on top sholl of merchandiser(s) and continue on lower cheives in a contiguous treatment, until space requirement is satisfied.

B./H (or approved) Carton Morphandiaer with canopy standard

nchandiser will be adequate in size to satisfy retailor sales of all brands sold, as approved by an RJR representative.

- Space for RJR brands will be equal to RJR Share of Market (minimum acceptable space as determined by RJR). Space requirement will be determined teand on 7-high rows for top shelf and fi-high rows for all other status. Location for RJR brands will begin on top shelf of menchandiser and continue on lower shelves in a contiguous manner, until space requirement is satisfied.
- Merchandisons and concey will include areas designated for RuiR advertising.

Morehandleer must have designated seatlans for Full Price and Cavings Drands.

Other

RUR reserves the right for final approval of displays overtising types, sizes and locations. Displays, timures, and tree standing signage will be it as designated by Ruits.

additional merchandising/presence requirements

If additional displays, either temporary or permanent, are permitted, RJR will have the option to place a similar display and not be disadvantaged.

Retellet further agrees to:

Provide RJR accurate volume information

Authorize primary and other suppliers to release brand style volume information to R.IR.

Provide RJR share of evallable algrage equal to RJR Share of blacket

Provide RM share of space equal to RJR share of market on carton merchandisers, if applicable. Minimum acceptable space as determined by an RJR Représantative.

Encure adequate quantity of PJR braids are maintained to minimize out of clock, including brands designated for display.

Accept new RJR brand styles, as requested.

 Permit RJR to make responsible audits of performance and to inspect and rotate RJR products.
 Permanent PJR seventising will be affixed to RJR displays/merchandisers unliked under this agreement. Recaller was not permit additional adventsing of any kind. including that relating to retailers own products, to be efficied to or above RUR merchandiser(s) utilized under this agreement.

Changes in egreed location of displays advertiging, or effectiveness of location will result termination of this agreement.
Restricting RJR's ability to display, promote or distribute RJR brands or the shifty to compete equally with other tobacco companies in all areas at retail, will result

In termination of the agreement.
RJR reserves the right to modify or terminate this agreement after notice to retailer. In the event of failure of performance by the retailer, this contract may be terminated by RJR forthwith and without notice.

MERCHANDISING/PRESENCE PAYMENT

RJR volume will be determined by the average weekly sales of all RJR brands during the most recent 5-month period.

per month, for performance of all requirements under this agreement. RJR will pay qualifying retailer \$_

R.J. Roynolds Tobecco Company will make payments by check as soon as tracticable after the end of each calendar quarter. Payments will be made for stores rendering full performance during a quarter, and on a pro rate basis for alores rendering performance for less than one full quarter, but more than one calendar month. Retailer will not deduct amounts due under peninsel from kinoless due RJR.

RETAIL ACCRUAL PROGRAM ELEMENTS

Qualifying Merchandising/Presence elements of RJR's Retail Partners Marketing Plan.
Alt requirements/oritorie stated in Merchandising/Presence section are applicable to Retail Accrual program.

Program Options

Option 1: RJR Retail Account - monthly account based on RJR volunte grid.

Option 2: RJR Retail Acoust with Retailer/RJR Match - monthly acquisit with additional Retailor/RJR Match funds based on RJR volume grid.

RETAIL ACCRUAL PROGRAM OPTION REQUIREMENTS

OPTION 1

- Accrual process will begin on contract signing date if prior to the 15th day of the month. Sign up after the 15th day of the month will start accrual the following month
- Relait Accusifunds are in he utilized to promote selected RJR Puli Price and Savings Brands as designated by an RJR Representative.

All promotions require approval by RJR prior to implementation.

Provide premotional assistance as requested by RJR. Display FUR "Limest" brands, if applicable fisially reimburooment will occur as soon as practicable following successful completion of the subject preapproved RJR Retail Accrual promotion.

RUR Promotion Dollar Liability is limited to the allocated delica amount of Retail Accrual as designated by RUR.

Note! Appropriate will be socrued by the month. Funds appropriate during one calculus quarter are available for use immodiately.

Unused funds may be carried ever to the subsequent quarter with prior approval by RJR.

Funds not utilized for the designated year may not be certied ever to the subsequent year,

OPTION 2

All requirements/benefity stated in Option 1 are applicable to Option 2.

Resulter must provide matching funds in an amount would to 50% of Option 1 rate. Retailer match dollars are utilized in the same manner as Option 1 funds and are payable not taler than individual promotion completion.

RUR will provide additional funds in an amount equal to Retailer Metch monies. RUR Metch monies will be accrued on a monthly basis and are available for use on the same back as the Oction 1 hinds

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R. J. REYNOLDS TOBACCO COMPANY RETAIL PARTNERS MARKETING PLAN CONTRACT NON-SQLP-SERVICE CARTON DUTLEY LEVEL 3

ADDITIONAL RETAIL ACCRUAL REQUIREMENTS

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Display size, quantily, promotional tractigate, and promotional type will be approved by an RJR Representative.

Promotional advantising associated with RJR Brands with be affixed to, or above each display, as approved by an RJR Representative.

Retailor will not permit advantating of any kind, including that relating to retailors own products, to be uffixed to ITJR displays (temporary und/or permanent) without

prior consent of RJR.

Retailer egrees to maintain RJR displays and signage (temporary and/or permanent) in an unobstructed manner, in the location agreed upon by an RJR Representative. Changes in tocation of displays, or effectiveness of display location, will terminate this agreement.

Should retailer be permanently disqualified under RJR's Retail Pariners Merchandising/Presence programs, participation in the Retail Accrual program and all ution RJR Premetional programs will be terminated.

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